



February 16, 2011

Dear Customer:

National Grid is committed to delivering safe, reliable electric service to our customers. To make improvements to our electrical distribution system, we will be working in your neighborhood on **Tuesday, March 1<sup>st</sup> 2011 beginning at 5:00am and ending at approximately 7:00am.** For our crews to work on our equipment safely, it will be necessary to interrupt your electrical service for approximately **2 hours.** We regret the temporary inconvenience. We are providing you and your neighbors with one week's notice so that that you may make any necessary provisions to minimize the discomfort associated with the temporary loss of power.

The streets affected by this planned outage in the **Town Of Topsfield** will include:

<b>Aaron Drive</b>	<b>Boston Road</b>	<b>Boston Street</b>
<b>CampMeeting Road</b>	<b>Honor Pl.</b>	<b>Ipswich Road</b>
<b>Newburyport Street</b>	<b>North Street</b>	<b>Old Boston Road</b>
<b>Old Boston Street</b>	<b>South Main St.</b>	<b>Wildes Road</b>

This work will be rescheduled in the event of inclement or extreme weather (above 90 degrees or below 20 degrees) or unexpected events on our system. In the event that National Grid must reschedule, our work will be performed on **Wednesday, March 2<sup>nd</sup> or Thursday, March 3<sup>rd</sup> 2011** for the same time period. For additional information, please review the enclosed **Frequently Asked Question sheet.** Should you have any additional questions, please contact Customer Service at 1-800-322-3223. Again, thank you in advance for your cooperation and understanding.

National Grid

Cc : Local Police Department, Local Fire Department, RIPUC, Local Cable Company, Beverly Customer Service, DPW or other municipal departments.